

Main Directory



audian

Welcome to Audian's Knowledge Database

Popular Support Articles:

[Login to the Audian Portal](#)

[How To - Block Numbers & Anonymous Calls \(Blacklist Phone Numbers\)](#)

[How To - Close Your Office Due To Bad Weather](#)

[How To - View Call Logs](#)

[How To - Reset Users Portal Password](#)

[How To - Update User Names](#)

[How To - Add A Device - SBPX](#)

[How To - Setup Feature Keys \(BLF\)](#)

Phone Manuals:

Device Articles:

Portal Articles:

▼ [Factory Reset](#)

[Articles](#)

[How To - Factory Reset Polycom Phones:](#)

[How To - Factory Reset Yealink Phones:](#)

▼ [Polycom Phones](#)

- VVX300/310
- VVX400/410
- VVX500/600

- SoundPoint IP 330
- SoundPoint IP 550
- SoundStation IP 7000

▼ [Yealink Phones](#)

- Yealink T32G
- Yealink T42G
- Yealink T46G
- Yealink T47G
- Yealink T48G
- Yealink T53/53W
- Yealink W52P IP DECT Phone
- Yealink W60P

▼ [Cisco Phones](#)

- Cisco 79xx Series Phones
- Cisco SPA 30X series
- Cisco SPA 50X and 51X model IP Phones

Not Sure What Phone You Have? [Click Here](#)

▼ [Provisioning Articles](#)

How To - Provision Polycom Phones:

How To - Provision Yealink Phones:

How To - Provision Cisco SPA Series Phones:

▼ [Audian Softphone Information](#)

- Audian Softphone
- WebRTC Softphone
- Zoiper

▼ [User Portal Articles](#)

Audian User Portal

Audian User Portal - Call Forwarding

Audian User Portal - Call History

Audian User Portal - Call Recording

Audian User Portal - Conference Bridge

Audian User Portal - Devices

Audian User Portal - Quick Faxing

Audian User Portal - Voicemail

▼ [Conference Manager Articles](#)

Conference Manager

How To - Control The Conference Manager App

How To - Setup and Control the Conference Manager App

▼ [Callflow Articles](#)

Call Flow - Setup Landing Page

Call Flow - General Features

Call Flow Custom Features

Troubleshooting:

[How To - Report Service Interruption](#)

[How To - Find MAC or IP Address on Phones](#)

[Server Address & IP's](#)