

Main Directory



audian

Welcome to Audian's Knowledge Database

Popular Support Articles:

- [Login to the Audian Portal](#)
- [How To - Block Numbers & Anonymous Calls \(Blacklist Phone Numbers\)](#)
- [How To - Close Your Office Due To Bad Weather](#)
- [How To - View Call Logs](#)

Phone Manuals:

▼ Polycom Phones

- VVX300/310
- VVX400/410
- VVX500/600

- IP7000

▼ Yealink Phones

- Yealink T32G
- Yealink T42G
- Yealink T46G
- Yealink T47G
- Yealink T48G
- Yealink T53/53W
- Yealink W52P IP DECT Phone
- Yealink W60P

Device Articles:

▼ Factory Reset Articles

- How To - Factory Reset Polycom Phones:

- How To - Factory Reset Yealink Phones:

▼ Provisioning Articles

- How To - Provision Polycom Phones:

- How To - Provision Yealink Phones:

- How To - Provision Cisco SPA Series Phones:

▼ Audian Softphone Information

- Audian Softphone
- WebRTC Softphone
- Zoiper

Portal Articles:

▼ User Portal Articles

- Audian User Portal

- Audian User Portal - Call Forwarding

- Audian User Portal - Call History

- Audian User Portal - Call Recording

- Audian User Portal - Conference Bridge

- Audian User Portal - Devices

- Audian User Portal - Quick Faxing

- Audian User Portal - Voicemail

▼ [Cisco Phones](#)

- [Cisco 79xx Series Phones](#)
- [Cisco SPA 30X series](#)
- [Cisco SPA 50X and 51X model IP Phones](#)

Not Sure What Phone You Have? [Click Here](#)

▼ [Conference Manager Articles](#)

[Conference Manager](#)

[How To - Control The Conference Manager App](#)

[How To - Setup and Control the Conference Manager App](#)

▼ [Callflow Articles](#)

[Call Flow - Setup Landing Page](#)

[Call Flow - General Features](#)

[Call Flow Custom Features](#)

Troubleshooting:

[How To - Report Service Interruption](#)

[How To - Find MAC or IP Address on Phones](#)

[Server Address & IP's](#)