

# Main Directory



# audian

## Welcome to Audian's Knowledge Database

### General Support Articles:

- [Login to the Audian Portal](#)
- [How To - Block Numbers & Anonymous Calls](#)
- [How To - Close Your Office Due To Bad Weather](#)
- [How To - View Call Logs](#)

### Phone Manuals:

#### ▼ Polycom Phones

- VVX300/310
- VVX400/410
- VVX500/600
  
- IP7000

#### ▼ Yealink Phones

- Yealink T32G
- Yealink T42G
- Yealink T46G
- Yealink T47G
- Yealink T48G
- Yealink W52P IP DECT Phone

#### ▼ Cisco Phones

- Cisco 79xx Series Phones

### Device Articles:

#### ▼ Factory Reset Articles

- How To - Factory Reset Polycom Phones:
  
- How To - Factory Reset Yealink Phones:

#### ▼ Provisioning Articles

- How To - Provision Polycom Phones:
  
- How To - Provision Yealink Phones:
  
- How To - Provision Cisco SPA Series Phones:

#### ▼ Bria Articles

- Bria Landing Page
  
- How To - Add a Bria Device
  
- How To - Install Bria

### Portal Articles:

#### ▼ User Portal Articles

- Audian User Portal
  
- Audian User Portal - Call Forwarding
  
- Audian User Portal - Call History
  
- Audian User Portal - Call Recording
  
- Audian User Portal - Conference Bridge
  
- Audian User Portal - Devices
  
- Audian User Portal - Quick Faxing
  
- Audian User Portal - Voicemail

**Not Sure What Phone  
You Have? [Click Here](#)**

▼ [Conference  
Manager Articles](#)

Conference Manager

How To - Control The  
Conference Manager  
App - Conference  
Manager

How To - Enable The  
Conference Manager  
App - Conference  
Manager

▼ [Callflow Articles](#)

Call Flow - Setup  
Landing Page

Call Flow - General  
Features

Call Flow Custom  
Features

## Troubleshooting:

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How To - Report Service Interruption

How To - Find MAC or IP Address on  
Phones

IP's and Ports